



# SPECIAL ALERT

STATE OF  
CALIFORNIA



## Update from the California Student Aid Commission

May 21, 2024

GSA 2024-35

TO: High School Counselors

FROM: Tae Kang *Tae Kang*  
Deputy Director, Program Administration & Services Division

### **SUBJECT: 2024-25 Non-SSN GPA Matching and New Functionality**

This Special Alert from the California Student Aid Commission (Commission) reminds high schools to continue matching Non-SSN GPAs in WebGrants through **September 30, 2024**, and announces enhanced functionality for schools to edit and match Non-SSN GPAs.

It is important to note that unmatched GPAs will not be processed for Cal Grant consideration. Therefore, high schools should review the GPA reports in WebGrants to identify unmatched GPAs and proceed to manually match any GPA records that WebGrants has not automatically matched. Please refer to the [GPA Matching and Editing Reference Guide](#) and consider signing up for an [online webinar](#) for additional assistance. Matched GPAs are reflected on the Race to Submit Dashboard as communicated in [GSA 2024-27](#).

### **New System Functionality**

- The Edit Non-SSN GPA screen in WebGrants now allows to edit the GPA and High School Graduation Date fields for students whose GPAs have been matched to an application but not yet processed for a Cal Grant award. This allows schools to submit certain GPA corrections in real-time instead of having to email the corrections to [schoolsupport@csac.ca.gov](mailto:schoolsupport@csac.ca.gov) for processing.
- Additionally, schools now have the ability to match a Non-SSN GPA to a student's application that already has another GPA matched to it. This will allow an application to have multiple GPAs matched, which can help in scenarios where multiple schools have uploaded GPAs for a single student. The Commission will use the highest GPA on file at the time of award processing to determine program eligibility.
- Please refer to the [GPA Matching and Editing Reference Guide](#) for specific instructions on how to access the Edit Non-SSN GPA screen and steps to edit and match GPAs for your students including those that are pended and highlighted in gold.

**Need to contact us?**

- School Support phone number: (888) 294-0153
- E-mail: [schoolsupport@csac.ca.gov](mailto:schoolsupport@csac.ca.gov)

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