



## Cal Grant Awarding and Claiming Process Frequently Asked Questions (FAQs)

**Q: When can schools begin claiming their students?**

A: Schools can begin claiming their students in May 2017, when the roster becomes available. This process is done by either making a school change directly on the roster or by submitting a school change data file.

**Q: The claiming process for schools shows May, but we have students' statement of intent to register as early as late March/early April. Can we submit the award status extract prior to May?**

A: This is still to be determined. We will provide updates as they become available.

**Q: Are schools able to submit school change files prior to May 2017?**

A: No, school change files cannot be submitted prior to May.

**Q: When the rosters become available in May, will it populate with just new students or renewal students too?**

A: The roster will populate with students that have confirmed your school as their school of attendance. Renewal students will populate as we process the renewal cycle for the 2017-18 academic year.

**Q: Will the claiming process apply to new transfers in the future, even once the randomization starts?**

A: The process for the transfer entitlement students is not changing because those students are still required to self-certify by completing the G-6 form.

**Q: If a student has claimed a school, will the school be able to view the student's roster record in WebGrants prior to May 2017?**

A: Unfortunately, schools will only be able to view the roster beginning in May 2017. So even if the student claims a college earlier, for example in April, the roster will not be available until May.

**Q: So the only way a student gets on the school's roster is by either confirming their school of attendance on webgrants4students or by the school identifying the student in an award status extract?**

A: Yes, there are two methods in which students will populate on the roster by either: 1) the student themselves confirming their school of attendance or 2) the school identify the students through the award status extract and submitting a school change file.

**Q: Will schools be able to view the student information screens in WebGrants?**

A: Some of our WebGrants screens will be viewable. However some screens, such as the Student Award Detail screen and the Grant Record Change screens may not be viewable until after January 2017.

**Q: Does the student only have the option to make a school change to a school that they have listed on their FAFSA or CADAA? Or does the student have the option to change to a school that is not listed on the FAFSA or CADAA?**

A: Students are able to make a school change to any Cal Grant Eligible school. It is recommended that students update their financial aid application to reflect the school they have chosen.