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CALIFORNIA STUDENT AID COMMISSION

CAL GRANT PROGRAMS RENEWAL INSTITUTIONAL PARTICIPATION AGREEMENT

Name of Institution: _____

Address of Institution: _____

USED School Identification Number: _____

Return to:
California Student Aid Commission
Program Administration & Services Division
ATTN: School Support Services
PO Box 419028
Rancho Cordova, CA 95741-9028

Execution of this Agreement is mandatory for participation in the California Student Aid Commission's Cal Grant Programs.

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ARTICLE I

Cal Grant Program Administration - Participation

The California Student Aid Commission ("Commission") and _____, hereafter referred to as the "Institution," agree to the terms contained in this Institutional Participation Agreement (Agreement).

The Institution desires to participate as an agent of the Commission for the limited purpose of taking part in the Commission's internal procedures of the administration of the Cal Grant Program. This Agreement governs the Institution's eligibility to participate as the Commission's limited agent in the Commission's internal procedures of the administration of all Cal Grant Program awards.

This Agreement applies only to campus(es) indicated on this Agreement as listed in Article IX. A new Agreement is required for the addition of any added campus(es).

This Agreement terminates and the Institution's participation in the Commission's internal procedures of the administration of the Cal Grant Program ends on the date of any shift in control or change of ownership as defined in Article VIII. If the new controlling party or new owner wishes to continue Cal Grant participation, a new Agreement must be completed and executed.

Federal or state law or regulations, as amended, shall prevail if the terms of this Agreement are not consistent with federal or state law or regulations, as amended.

ARTICLE II

Cal Grant Program Administration - General Provisions

- A. The Institution must satisfy the minimum requirements for participation in the Cal Grant Program for postsecondary institutions in California established in California Education Code (CEC) 69432.7(l) and the Title 5 of the California Code of Regulations (CCR), Section 30009. To that end, the Institution certifies that it satisfies one of the following subsections:
- 1) The Institution is a California non-public postsecondary institution approved by the United States Department of Education (USED) to participate in the Federal Pell Grant program and two of the three federal campus-based student aid programs. The three federal campus-based programs are the Federal Work-Study, the Federal Perkins Loan and the Federal Supplemental Educational Opportunity Grant (SEOG) programs [CEC 69432.7(l)(1)]. Specifically, participation in the campus-based programs means the postsecondary institution has been allocated funds and is spending those funds at each additional location/campus/site/branch (campus) that Cal Grant recipients attend. These program requirements are set forth in 5 CCR 30009(b).
 - 2) The Institution is a nonprofit postsecondary institution headquartered and operating in California that: (a) expends at least ten (10) percent of the institution's operating budget, as demonstrated in an audited financial statement, for the purposes of institutionally funded student financial aid in the form of grants, (b) has demonstrated

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to the Commission that it has the administrative capability to administer the funds, and (c) is accredited by the Western Association of Schools and Colleges [CEC 69432.7(l)(2) and 5 CCR 30009 (c)].

- 3) The Institution is a California public postsecondary educational institution [CEC 69432.7(l)(3)].
- B. The Institution shall be deemed disqualified if it no longer possesses all of the requirements for a qualifying institution [5 CCR 30009(d)]. The Institution shall immediately notify the Commission whenever it fails to meet the minimum qualifications for participation stated in subsection A.
- C. The Institution agrees to maintain standards of administrative capability and financial stability in accordance with federal and state law and regulations as applicable.
- D. The Institution agrees to use and retain program and fiscal records (*Appendix B*) that demonstrate institutional and student eligibility, and that document the accuracy of the grant payments reported and the right of the Institution to receive or retain payments made by the Commission. The Institution shall retain these records for a period of three (3) years following the last day of the academic year for which the grant was intended or until outstanding audits are resolved.
- E. The Institution shall maintain written policies and procedures governing the administration and processing of Cal Grant funds under this Agreement.
- F. The Institution agrees to use Cal Grant funds transferred to it solely for the purposes specified, and in accordance with the provisions set forth in the respective program statutes, federal and state regulations and procedures, the California Grant Programs Manual (CGPM) including manual updates, policy bulletins, operations memos, special alerts, and this Agreement.
- G. The Institution acknowledges that no Cal Grant funds are authorized for a fiscal year until such time as that fiscal year's budget has been adopted by the Legislature and signed by the Governor. It is further understood that if such funds are not approved for a fiscal year, the State and the Commission shall be relieved of further payments and this Agreement will be canceled; if proposed funding amounts are reduced, this Agreement is limited to the approved amounts only.
- H. The Institution agrees to maintain a current designation of individuals who are responsible for coordinating and communicating with the Commission on matters related to the provisions of this Agreement.
- I. The Institution agrees to make available at the time of program compliance review, or at any time at the request of the Commission staff, any records and personnel related to the administration of the Commission's Cal Grant Program.

Under routine compliance reviews, the Commission will provide a minimum of thirty (30) day's advance notice.
- J. The Institution agrees that it is subject to and must comply with all current and applicable federal and state law and regulations in its implementation of the terms of this

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Agreement. The Institution agrees that noncompliance with any of these provisions may result in the termination of this Agreement and the privileges that are afforded under it.

ARTICLE III

Cal Grant Program Administration - Account Maintenance – Institutional Responsibilities

- A. The Institution agrees that participation in the administration of the Cal Grant Program is an Institution-wide responsibility. The Institution agrees that student information in the possession of any office or division of the Institution constitutes information in the possession of the Institution. The Institution agrees to manage its participation in the Cal Grant Program, and to coordinate information of Cal Grant funds and Cal Grant recipients, among all offices (i.e. financial aid office, accounting/bursar's office, registrar's office, admissions office, etc.).
- B. The Institution agrees to maintain a current designation of individuals who are responsible for Cal Grant account maintenance through adherence to accepted accounting principles and practices. The Institution also agrees to maintain a separation of function/duties between individuals who authorize and disburse Cal Grant funds so that no one individual is responsible for both functions.
- C. The Institution agrees to maintain an accounting system which conforms to generally accepted accounting principles and practices that includes such items as, but is not limited to, cash receipts and disbursement journals, bank account reconciliation, evidence of receipt of Cal Grant funds, disbursement of Cal Grant funds to recipients, and all other accounting records necessary to account for all transactions. All Cal Grant funds must be properly recorded and allocated to the appropriate award year for which the funds were advanced and disbursed.

D. **Option 1** - The Institution agrees that all Cal Grant funds, including term advances transferred by the Commission pursuant to Education Code section 69432.8, constitute State funds, owned by the State, and held in trust for the State, until the funds are withdrawn to be paid as an award for an eligible Cal Grant recipient or are withdrawn as directed by the Commission.

- 1) The Institution shall hold all Cal Grant funds in a separate, designated account identified as the property of the State.
 - a) The separate account must be an interest-bearing account at a financial institution with a presence in California whose accounts are insured by the Federal Deposit Insurance Corporation (FDIC) or the Federal Savings and Loan Insurance Corporation (FSLIC) or secured by collateral of value reasonably equivalent to the amount of Cal Grant Program funds in the account.
 - b) Annual interest earned on Cal Grant funds in the separate account constitute State funds and must be remitted to the Commission on behalf of the State no later than October 1 following the award year for which the interest accrued (e.g. October 1, 2007, for award year 2006-07).

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- i. Phased Implementation – If there is a change in the account holding the Cal Grant funds, the account must be in place and the EFT application returned to the Commission by December 1, 2007.**
- 2) The Institution shall not commingle any other funds with the Cal Grant funds in the separate account.
- 3) The Institution has a fiduciary responsibility to ensure that Cal Grant funds are used only for the benefit of eligible students. Under no circumstances may the Institution use Cal Grant funds in the separate account for any other purpose, such as paying operating expenses, collateralizing or otherwise securing a loan, or earning interest or generating revenue in a manner that risks the loss of Cal Grant funds or subjects Cal Grant funds to liens or other attachments (such as would be the case with certain overnight investment arrangements or sweeps).
- 4) Phased Implementation – If switching from a non interest-bearing account to an interest-bearing account for the 2007-08 academic year, interest calculation for return to CSAC will begin when Cal Grant funds enter the interest-bearing account. If no changes occur in the continuing use of an interest-bearing account, interest calculation for return to CSAC will begin with the Fall Advance for 2007-08.**

D. **Option 2** - The Institution agrees that all Cal Grant funds, including term advances transferred by the Commission pursuant to Education Code section 69432.8, constitute State funds, owned by the State, and held in trust for the State, until the funds are withdrawn to be paid as an award for an eligible Cal Grant recipient or as otherwise directed by the Commission.

- 1) The Institution shall hold all Cal Grant funds in a designated account identified as the property of the State according to one of the following two designations:
 - i. Public Institutions may hold Cal Grant funds in a separate bank account or may commingle Cal Grant funds with funds from other sources, but must identify the Cal Grant funds through a subsidiary ledger.
 - a. Absent a separate bank account, the Public Institution must ensure that its accounting records clearly reflect that it segregates Cal Grant funds as readily as if those funds were in a separate account; and
 - b. The Public Institution must identify earnings on Cal Grant funds in the Institution's bank or investment account.
 - ii. Private non-profit and for-profit Institutions must hold Cal Grant funds in a separate account. The Institution shall not commingle any other funds with the Cal Grant funds in the separate account.
- 2) The account in which Cal Grant funds are held must be an interest-bearing account at a financial institution with a presence in California whose accounts are insured by the Federal Deposit Insurance Corporation (FDIC) or the Federal Savings and Loan Insurance Corporation (FSLIC) or secured by collateral of value reasonably equivalent to the amount of Cal Grant Program funds in the account.

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- 3) **Phased Implementation – If there is a change in the account holding the Cal Grant funds, the account must be in place and the EFT application returned to the Commission by December 1, 2007.**
- 4) Annual interest earned on Cal Grant funds constitute State funds and must be remitted to the Commission on behalf of the State no later than October 1 following the award year for which the interest accrued (e.g. October 1, 2007, for award year 2006-07).
- 5) **Phased Implementation – If switching from a non interest-bearing account to an interest-bearing account for the 2007-08 academic year, interest calculation for return to CSAC will begin when Cal Grant funds enter the interest-bearing account. If no changes occur in the continuing use of an interest-bearing account, interest calculation for return to CSAC will begin with the Fall Advance for 2007-08.**
- 6) Both Public Institutions and Private Institutions have a fiduciary responsibility to ensure that State funds are used only for the benefit of eligible students. Under no circumstances may a Public or Private Institution use State funds for any other purpose, such as paying operating expenses, collateralizing or otherwise securing a loan, or earning interest or generating revenue in a manner that risks the loss of State funds or subjects State funds to liens or other attachments (such as would be the case with certain overnight investment arrangements or sweeps).

- E. Should the Institution close, lose federal financial aid eligibility, or no longer meet the statutory definition of an eligible institution, or upon termination of this Agreement, the Institution agrees to return any undisbursed funds or pay any outstanding invoices immediately.
- F. The Institution shall not request State funds from the Commission unless the funds are payable as Cal Grant awards for specific recipients enrolled in the Institution, and only after the Institution has determined, based on all information in the possession of the Institution, that the Cal Grant awards to those recipients are properly payable.

ARTICLE IV

Cal Grant Program Administration - Disbursement - Institutional Responsibilities

- A. **Confirmation of Eligibility:** Confirm that the recipient meets eligibility and program requirements specified in this agreement at the time Cal Grant funds are paid to the recipient or the recipient's account using all existing information [including but not limited to institutional student information record (ISIR), student self-certification, and federal verification documentation] in the possession of the Institution [CEC 69432.7(k)]. Resolve and report to the Commission prior to disbursement any conflicting information that may affect the disbursement of Cal Grant funds:
 - 1) The recipient is a U.S. citizen or an eligible non-citizen [CEC 69433.9 (a)].

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- 2) The recipient has met U.S. Selective Service requirements [CEC 69433.9 (b)].
- 3) The recipient has a valid Social Security number [CEC 69433.9 (a)].
- 4) The recipient is not in default on any Title IV educational loan or owes a refund on any Title IV grant (e.g. Federal Pell or Federal SEOG) or any State grant program administered by the Commission (CEC 69507.5) (CEC 69517.5) [CEC 69433.9 (d)].
- 5) The recipient is not incarcerated [CEC 69433.9 (c)].
- 6). The recipient is a legal California state resident for at least one year [CEC 69433.5(a)] as of
 - i. (for public institutions) the residence determination date established by the applicable governing boards or district governing boards of the public institutions [CEC 68022, 68023], or
 - ii. (for private institutions) September 20 of the award year (i.e., September 20, 2007, for the 2007-08 award year).
 - iii. Public institutions shall continue to use the procedures or rules and regulations instituted by their respective governing boards for determining California residency, including resolving conflicting information in the possession of the institutions [CEC 68044].
 - iv. Private institutions may adopt the regulations in 5 CCR §§ 54020-54024 or they may develop and document their own policy which is not inconsistent with 5 CCR §§ 54020-54024, including the resolving of conflicting information in the possession of the institution.
 - v. Indicators of conflicting information include but are not limited to: indicia on the ISIR that the student, or the student's parent if the student is a minor, is not a resident; declaring nonresidence for income tax purposes; showing a state other than California as the home address on federal income tax forms; attending an out-of-state institution as a resident of that other state; graduating from an out-of state high school the year of or year prior to receiving a Cal Grant; licensing from another state for professional practice; possessing motor vehicle license plates or operator's license from a state other than California; maintaining permanent military address or home of record in another state while in the armed forces; or being the petitioner for a divorce in another state. No one indicator is controlling.
- 6) The recipient is enrolled in an eligible program or course of study [CEC 69433.5 (e)].
- 7) The recipient does not have a bachelor's or professional degree before receiving a Cal Grant (except for post baccalaureate students enrolled in teaching credential programs) [CEC 69433.5 (d) (2)].
- 8) The designated recipient's participation in an eligible post-graduate teaching credential or mandatory 5th year program is approved by the Commission [CEC 69433.6 (b)&(c)].

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- 9) The enrollment status for each recipient on the grant roster is at least part-time as defined in CEC 69432.7 and in accordance with the established institutional policies and requirements in the CGPM, including manual updates, policy bulletins, operations memos, special alerts, and this Agreement. [CEC 69434.(b)(6), 69435.3(a)(6), 69436.(b)(6), 69437.3(c)]
- 10) The recipient demonstrates financial need at the Institution according to federal financial need methodology [CEC 69432.9 (b)].
- 11) The recipient with a new award has family income and assets at/below the published Cal Grant ceilings [CEC 69432.7 (k)].
- 12) The recipient is complying with the Institution's satisfactory academic progress policies [CEC69433.5 (a)].
- 13) The California Community College Transfer Entitlement recipient randomly selected for verification pursuant to CEC 69436 (d)(3)(B) meets eligibility criteria.
- 14) Each participating Cal Grant institution will collect and retain a statement from each newly awarded Entitlement Cal Grant participant to be paid at that institution that the participant has graduated high school [CEC 69434 (b)(8), 69435.3 (a)(8), 69436 (b)(9)]. Only post-graduation certifications are acceptable. Institutions may also collect transcripts, diplomas or other authoritative documentation of high school graduation in lieu of a student self-certification. Any self-certifications or graduation documents must be retained per the document retention requirements of the IPA.

In lieu of collection of a student self-certification or authoritative documentation of high school graduation, institutions that require high school graduation for admission to the institution may affirm, upon certification of payment eligibility, that the institution has received and retained authoritative documentation of the student's graduation from high school.

B. Disbursement of Cal Grant Funds

- 1) Establish and maintain a written disbursement policy and schedule that includes the Institution's enrollment/payment periods reported to the Commission and is in accordance with the applicable requirements specified for each educational program.
 - i. Disburse Books and Supplies and Access payments within ten (10) business days of determination of enrollment status.
 - ii. Disburse no more than that which the recipient is eligible to receive per academic term.
 - iii. Report payment transactions through WebGrants or data files as early as practicable, but no later than sixty (60) days following the end of the term.
 - iv. Correct any overawards by adjusting other financial assistance, excluding tuition waivers, offsetting subsequent term payments within the same award year, or, if necessary, returning the overage to the Commission.

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- v. Make all disbursements and adjustments no later than December 31, following the end of the award year (e.g. December 31, 2007, for award year 2006-07).
- 2) Establish and maintain a written refund policy which adheres to Return to title IV criteria and that includes the Cal Grant Program(s).
 - i. In the case of a refund (i.e. if a recipient withdraws, drops out or is expelled for a term for which a payment has been made), recalculate based upon the Institution's refund policy and determine the portion to be returned to the Commission on behalf of the State.
 - ii. Cal Grant funds may not be used for reimbursement to the federal government.
 - 3) Establish and publish a policy that informs students of their options regarding receipt of Cal Grant "Access" or "Books and Supplies" funds. (i.e. If institutional policy is to apply "Access" or "Books and Supplies" to outstanding balances on the student's account, the student must have the ability to request personal receipt of the funds prior to disbursement.)
- C. Reconciliation of Cal Grant Funds
- 1) Establish a written reconciliation policy that details the procedures for reconciling Cal Grant funds received and disbursed by the Institution for each award year.
 - 2) Term Reconciliation
 - i. Institutions are required to reconcile payments no later than sixty (60) days after the end of the term.
 - ii. Term reconciliation does not preclude adjustments after that date.
 - 3) Final Reconciliation
 - i. All Cal Grant funds must be properly recorded and allocated to the appropriate award year for which the funds were advanced and disbursed.
 - ii. Reconcile all award year Cal Grant funds received and disbursed by the Institution—no later than December 31 following the award year (e.g. December 31, 2007, for the 2006-07 award year). The Institution must report adjusted payment transactions for payment transactions previously reported in error.
 - iii. The final reconciliation of Cal Grant program expenditures is to be on a student-by-student basis.
 - iv. Upon final award year reconciliation by the Institution, the Institution may, at any time prior to invoicing, repay any Cal Grant funds in excess of the reconciled amount to the Commission.
 - v. Upon final reconciliation by the Commission, if the Institution has any outstanding balances, the Institution shall be invoiced for those funds. The invoice shall be due and payable to the Commission within 30 days of the invoice date. The

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Institution agrees to resolve any reconciliation discrepancies with the Commission.

- vi. Certify the accuracy of all payment transactions submitted to the Commission to reflect the current status of the student at the time of disbursement.
 - vii. Any excess or undisbursed Cal Grant funds must be returned to the Commission upon final reconciliation or invoicing.
 - viii. An institution may not apply excess Cal Grant funds to any other student's account or to any prior or future year accounts.
 - ix. Agree to pay any institutional liability that is determined as a result of a program compliance review within the time specified in the program review report.
 - x. Liability to the Commission for the Institution's actions or omissions under this Agreement shall not exceed the actual amount of Cal Grant funds that the Institution is not entitled to retain.
 - xi. Failure by the Institution to take action on Cal Grant funds that the Institution is ineligible to retain, after all appeals are exhausted or settled, may constitute noncompliance and may result in the termination of this Agreement thereby terminating the Institution's participation in the Cal Grant Programs.
- D. Submit annual College Cost Estimate forms to the Commission by the deadline specified.

ARTICLE V

Cal Grant Program Administration - Commission's Responsibilities

- A. Maintain the Grant Delivery System.
- B. Maintain WebGrants.
- C. Maintain WebGrants for Students.
- D. Make a preliminary determination of an applicants' eligibility for Commission-administered grant programs by evaluating their financial information and program specific data as provided on the Free Application for Federal Student Aid (FAFSA), the verified Grade Point Average (GPA), and any other selection criteria.
- E. Make a preliminary determination that Community College Transfer Entitlement Award recipients are residents of California at the time of high school graduation or its equivalent through use of a student self-certification under penalty of perjury [CEC 69436 (d)(3)(A)].
- F. Provide the Institution with information, training and ongoing assistance with respect to the Institution's participation in the administration of the Cal Grant Program.

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- G. Develop forms, publications, and training curriculum for use in administering the Cal Grant Program.
- H. Generate and provide electronic data files and Grant Rosters to the Institution of potentially eligible recipients that include names, unique identifiers and payment amounts.
- I. Provide the Institution with procedures for completing payment transactions.
- J. Notify the Institution of accepted and rejected payment transactions.
- K. Reconcile accepted payment transactions.
- L. Provide the State Controller's Office with the documentation needed to issue Electronic Funds Transfer (EFT) or mail warrants for payment to the Institution.
- M. Provide the Institution with regularly updated electronic data and Grant Rosters identifying reconciled payments.
- N. Invoice the Institution for funds due the Commission as a result of the final reconciliation process and notify the Institution if funds will be withheld pending the return of delinquent repayments.
- O. Notify and instruct the Institution of any Cal Grant Program changes due to statute and/or procedure through Governmental Operational Memos (GOM), Governmental Special Alerts (GSA), Governmental Policy Bulletins (GPB), and CGPM updates.
- P. Perform program review of the Institution's management of Cal Grant funds for compliance with federal and state law and regulations and this Agreement.

ARTICLE VI

Cal Grant Program Administration - Information Security

The Information Security components of this Agreement are to control access to the Commission's information processing facilities and data by the Institution, as well as require (per FTC Safeguards Rule) certain levels of Information Security and privacy compliance for Institutions that access, retrieve, store, use, modify, transfer, dispose of, destroy, or delete Commission data. For purposes used within this Agreement, Non-public Personal Information (NPI), Personally Identifying Information (PII) and personal financial information shall be identified as Confidential information.

Information Security – Institutional Responsibilities

The Institution will comply with all applicable federal, California and local information security, confidentiality and privacy laws and regulations, Commission policies and requirements pertaining to the proper access, creation, modification, handling, storage, transfer, transmission, dissemination, sharing or destruction of confidential information pertaining to the Commission.

The Institution will additionally abide by the following requirements as a condition of access to the Commission's data and network. The Commission reserves the right to monitor or revoke access to the Commission's network and data to the Institution or individual staff member(s).

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Institution's Administrative Authorization for Access and Roles/Responsibilities

- A. The Institution will maintain a historical record that identifies to the Commission or its representative, the identification of the individual(s) who is granted access to the Commission's network or create or update GDS Web Grants transactions with the Commission's data for three (3) years following the last day of the award year.
- B. The Institution will designate a single individual as the Authorized Official (AO), who will then designate a maximum of two other individuals as the Institution's System Administrator(s) (SA).
- C. The Institution's AO will grant authority to the Institution's SA(s) to create or disable individual user accounts for that Institution's staff to access the Commission's network and data. The AO will not have SA authority or responsibility.
- D. The AO and SA(s) will be required to submit an accurate and complete "Information Security and Confidentiality Agreement" and "System Administrator's Access Request Form" to the Commission before access to the Commission's network and data is granted. If the AO and SA(s) are different at each Institution location (campus), separate "Confidentiality Agreement" and "System Administrator's Access Request Form(s)" must be completed and sent to the Commission. Copies of this documentation shall also remain at the Institution.
- E. Any change in the designation of the Institution's AO or SA(s) will require that a new "Information Security and Confidentiality Agreement" as well as new copies of the "System Administrator's Access Request Form" be sent to the Commission immediately. Copies of this documentation of this shall also remain at the Institution.
- F. The Institution's SA(s) will immediately disable the password and ID of any employee or agent of the Institution whose change in employment status or duties no longer requires access to the Commission's network or data. Copies of this documentation of this action shall remain at the Institution.
- G. The Institution's SA(s) will ensure that all Institution employees or agents that require WebGrants (GDS) access will sign a "Grant Delivery System (GDS) WebGrants User Access Request Form", prior to being granted access to the WebGrants System. Such access will be granted for a period of time not to exceed one (1) year, and shall be renewed upon completion of annual Commission-supplied training in areas of information security, privacy and confidentiality. Copies of this documentation shall remain at the institution.

Essential Practices in Promoting and Implementing Information Security

- H. Passwords and user identification numbers (IDs) are to be treated as Confidential information. Employees or agents of the Institution shall not share passwords and IDs. Passwords will be changed on a regular basis, as required by the Commission.
- I. Confidential Commission data or assets that are no longer required for use by the Institution, for Commission compliance reviews or unless otherwise determined by the Commission, based upon a mutually agreeable time or contract, shall be returned or

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destroyed in a secure manner, ensuring that no reconstruction or derivation of the data, media or materials is possible.

- J. The Institution shall establish training programs and acceptable use policies for Institution employees regarding information security, privacy and confidentiality to include Commission data.
- K. The Institution will establish and enforce policies to ensure that Commission data and network access are conducted from secured systems onsite within the Institution, or via encrypted networks from offsite locations. Offsite locations shall have encrypted hard drives and storage devices and shall not provide a bridging capability from unsecured networks into Commission networks.
- L. The Institution will notify the Commission immediately of any security, integrity or confidentiality incident(s) involving Commission data or network exposure by contacting the Commission's ITS Help Desk at 888-294-0148. Such incidents may include, but are not limited to:
 - Unauthorized or accidental modification, destruction, disclosure, loss, or access to automated files and databases,
 - Incidents involving loss, damage or misuse of information assets.

Such incidents shall be followed up with a written report of the incident, signed by the AO and the Institution's Chief Executive Officer and submitted to the Commission's Information Security Officer (ISO) within ten (10) business days after the Institution's awareness of the incident:

California Student Aid Commission
Attn: Information Security Officer
P.O. Box 419026
Rancho Cordova, CA 95741-9026

- M. No Commission data or assets shall be transferred to a third party or its agents without express written permission by the Commission's ISO. Verification of individual data with the respective individual or their lawfully designated agent(s) is permissible.
- N. To the extent authorized by law and caused by the negligence or intentional misconduct of itself, its employees or agents, the Institution will accept liability for any direct or consequential damages to the Commission, its network or data.
- O. The Institution will ensure that information transmitted electronically or otherwise to the Commission has been examined and is complete and accurate to the best of its knowledge.
- P. No faxes or unencrypted email containing Confidential data shall be sent to the Commission.
- Q. All storage media or electronically transferred correspondence sent between the Institution and the Commission containing Confidential data must be encrypted or transferred via an encrypted communications session. Passwords, decryption devices, or decryption methods required to access the data must be sent separately via a different communications method.

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Information Security – Commission’s Responsibilities

The Commission will comply with all applicable federal, California and local information security, confidentiality and privacy laws, regulations and requirements pertaining to the proper access, creation, modification, handling, storage, transfer, transmission, dissemination, sharing or destruction of confidential information pertaining to the Institution.

- A. Account changes submitted by the Institution will be reviewed, acknowledged and incorporated within three (3) business days.
- B. The Commission shall require that passwords be changed on a regular basis.
- C. The Commission shall issue periodic communications to address Information Security concerns.
- D. The Commission will ensure that information transmitted electronically or otherwise to the Institution has been examined and is complete and accurate to the best of its knowledge.
- E. No faxes or unencrypted email containing Confidential data shall be sent to the Institution.
- F. All correspondence transferred electronically or on storage media between the Commission and the Institution containing Confidential data must be encrypted or transferred via an encrypted communications session. Passwords, decryption devices, or decryption methods required to access the data must be sent separately via a different communications method.
- G. The Commission, as part of their compliance review, will audit the security-related records of the Commission and the Institution to ensure that proper levels of access to the Commission’s data and networks by proper individual(s) identified by the Institution is correct, current and complete.

ARTICLE VII

Corrective Measures

- A. The Institution is subject to the following corrective measures for failure to comply with the terms of this Agreement:
 - 1) The Commission may withhold processing future payment transactions for the Institution;
 - 2) The Commission may withhold issuing Cal Grant Funds to the Institution;
 - 3) The Commission may withhold term advances to the Institution for future academic years.
- B. The Commission shall provide the Institution written notice of its intent to impose one of these corrective measures thirty (30) calendar days prior to such action.

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- C. The Institution shall be permitted to submit, and the Commission shall consider, a response to such notice, including any legal and factual reasons why such corrective measure should not be imposed. Such response shall be submitted within fifteen (15) days of receipt of Commission's written notice of its intent to impose such measure.
- D. The Commission may also terminate this Agreement as provided in Article VIII, section B.

ARTICLE VIII

Agreement Duration

This Agreement is effective when it is executed by the Commission's representative. This is generally later than its execution by the Institution's representative. It supersedes any prior Agreements executed between the Commission and the Institution.

- A. The Agreement automatically terminates with any of the following occurrences:
 - 1) The Institution closes or stops providing eligible educational programs;
 - 2) The Institution's federal Program Participation Agreement is terminated;
 - 3) The Institution's accrediting agency has withdrawn its approval;
 - 4) The Institution undergoes a change which results in one of the following:
 - i. a shift in control,
 - ii. change of ownership,
 - iii. or any other significant change in the control of the institution (excluding change of Chancellor, Chief Executive Officer, or President);
 - 5) The Institution or additional site no longer possesses all of the requirements for a qualifying institution;
 - 6) The Institution undergoes a change of name;
 - 7) The fiscal year's budget adopted by the Legislature and signed by the Governor fails to approve Cal Grant funding;
 - 8) The Institution's Chief Executive Officer requests termination of this Agreement in writing; or
 - 9) June 30, 2010.
- B. The Commission's representative may terminate this Agreement in writing for the following occurrences:
 - 1) The Institution does not demonstrate that they can provide adequate administration of the Cal Grant Program(s);

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- 2) The Institution does not demonstrate financial stability;
 - 3) The Institution has not returned Cal Grant funds addressed in either a Cal Grant institution review or any outstanding invoices within the required time frame;
 - 4) The Institution fails to comply with the terms of this Agreement.
- C. The Commission shall provide the Institution written notice of its intent to terminate the Agreement forty-five (45) calendar days prior to such action.
- D. The Institution shall be permitted to submit, and the Commission shall consider, a response to such notice, including any legal and factual reasons why such termination should not occur. Such response shall be submitted within fifteen (15) days of receipt of Commission's written notice of termination.

Effective Date

Except as otherwise expressly stated in this IPA, the provisions of the IPA in existence on June 30, 2007, and any actions adopted by the California Student Aid Commission at its meetings before July 1, 2007, shall continue to apply with respect to awards processed during the 2007-08 award year, and compliance with the provisions of this IPA shall be required beginning January 1, 2008, with respect to the processing of awards for the 2008-09 award year and succeeding award years.

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ARTICLE IX

Certification

As Chancellor/Chief Executive Officer/President of this Institution, I agree that this Institution and its "campus(es)" (if any) will comply with all state and federal statutes and regulations, rules, and guidelines applicable under this Agreement.

Name and Address of Main Campus:

Office of
Postsecondary
Education
Identification (OPE
ID) Number

Name(s), Address(es), and Phone Number(s) of Additional Locations(s) included in this Agreement (attach additional pages if necessary):

OPE ID Number

Please indicate which of the following section(s) establish your Institution's eligibility to participate in the Cal Grant Programs. Many institutions' eligibility is established through Section 69432.7(l)(1) or (3) or 69440(a) of the CEC.

If your Institution is seeking to establish eligibility through Section 69432.7(l)(2) of the CEC, please complete the "Financial Statement and Demonstration of Administrative Capability to Participate in the Cal Grant Programs" form.

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Check any box(es) applicable to your Institution:

Section 69432.7(l)(1) of the CEC states: "Qualifying institution" means the following:

"Any California private or independent postsecondary educational institution that participates in the Pell Grant program and in at least two of the following federal campus-based student aid programs: (A) Federal Work-Study, (B) Perkins Loan Program, [and] (C) Supplemental Educational Opportunity Grant Program [SEOG]." Participation in the campus-based programs means the Institution or site has applied for, been allocated funds, and is spending those funds. Participation in the Federal Pell Grant program means that students are eligible to be paid Federal Pell Grant funds for attendance at the Institution.

This Institution meets the requirements of Section 69432.7(l)(1) of the CEC.

Section 69432.7(l)(2) of the CEC states: "Qualifying institution" means the following:

"Any nonprofit institution headquartered and operating in California that certifies to the commission that [at least] ten (10) percent of the institution's operating budget, as demonstrated in an audited financial statement, is expended for the purposes of institutionally funded student financial aid in the form of grants, that demonstrates to the commission that it has the administrative capacity to administer the funds, that is accredited by the Western Association of Schools and Colleges."

This Institution meets the requirements of Section 69432.7(l)(2) of the CEC.

Section 69432.7(l)(3) of the CEC states: "Qualifying institution" means the following:

"Any California public postsecondary educational institution."

This Institution meets the requirements of Section 69432.7(l)(3) of the CEC.

Additional requirements:

Section 66290 of the CEC states:

"Prior to receipt of any state financial assistance or state student financial aid, a postsecondary educational institution shall provide assurance to the agency administering the funds, in the manner required by the funding agency, that each program or activity conducted by the postsecondary educational institution will be conducted in compliance with this chapter and all other applicable provisions of state law prohibiting discrimination on the basis of sex. A single assurance, not more than one page in length and signed by an appropriate responsible official of the postsecondary educational institution, may be provided for all the programs and activities conducted by a postsecondary educational institution."

This Institution meets the requirements of Section 66290 of the CEC.

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I certify that the Institution is eligible to participate in the Cal Grant Programs and will immediately notify the Commission if the Institution ceases to be eligible under Sections 69432.7(l)(1), (2) or (3), 69440(a) of the CEC, or Article VI of this Agreement.

Signature: Chancellor/Chief Executive Officer/President of Institution

Date

Type or Print Name and Title

[Redacted]

Signature: Chief, Program Administration & Services Division

Date

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Appendix A

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Definitions

Academic Year: An "academic year" is July 1 to June 30, inclusive. The starting date of a session shall determine the academic year in which it is included as defined in CEC 69432.7(a). See "Award Year."

Access: Component of Cal Grant B award that is intended to be used for student living expenses.

Administrative Capability: In order to participate in the Cal Grant programs schools must be financially responsible and have the resources to properly administer the requirements of the program.

Advances, Cal Grant Funds: Each year after the state budget is passed, or in mid-August, whichever is later, the Commission may advance money to each participating school in order for schools to begin making payments to eligible students.

Assets: Cash on hand in checking and savings accounts; trusts, stocks, bonds, other securities; real estate (excluding home), income-producing property, business equipment, and business inventory. Considered in determining Expected Family Contribution (EFC).

Attendance Status: The amount of time the student is currently attending school. For the purposes of Cal Grant payment reporting, students can be enrolled full-time, half-time, or three-quarter time.

Authorized Official (AO): A single individual that is designated by the Institution's Financial Aid Director to select up to two (2) separate individuals as System Administrator(s) for the Institution. Respective Institution campus locations may have their own AO's. The AO does not perform System Administrator functions.

Award Year: One academic year, or the equivalent, of attendance at a qualified institution as defined in 69432.7(c). See "Academic Year."

Books and Supplies: Component of the Cal Grant C award that students can use for educational related expenses.

California Code of Regulations or C.C.R.: The body of regulations promulgated to administer and regulate California laws. Commonly referred to as the "regulations."

California Education Code or C.E.C.: The legal statutes that authorize the Student Aid Commission and Cal Grant programs. Commonly referred to as the "law."

Citizen, U.S.: Cal Grant awards are available only to students who, in addition to being California residents, are U.S. Citizens or eligible non-citizens. The definition of U.S. Citizen and eligible non-citizen for the purposes of Cal Grant is the same as the requirement for federal Title IV student financial assistance.

College Cost Estimate Form: Submitted to the Commission by the Institution annually to update cost of attendance figures for use in determining new Cal Grant applicant eligibility.

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Compliance Review: A review performed by Commission auditors to verify compliance with Cal Grant and Specialized Programs laws and policies. Penalties for being out of compliance can include reimbursement of funds, suspension and termination from the Cal Grant program.

Confidential: Broad classification assigned to data or systems used to transfer such data. Such a classification denotes a level of value for which disclosure can bring some level of harm or damage.

Decryption: The process or ability to remove encryption from data, thereby making the data readable or usable.

Department of Education, U.S. (USED): The section of the federal government that administers federal assistance to students enrolled in postsecondary educational programs. USED programs include: Federal Pell Grant, Federal Perkins Loan, Federal Supplemental Educational Opportunity Grant (FSEOG), Federal Work-Study (FWS), Federal Family Education Loan (FFEL) Programs, and William D. Ford Federal Direct Loan (Direct Loan) Program.

Disbursement of Funds: Cal Grant funds are disbursed when a school credits a student's account with funds or pays a student directly.

EFT: Electronic Funds Transfer. Process by which Cal Grant funds are automatically transferred directly from the state Controller's Office to the participating Institution into the Institution's specified account.

Electronically Transferred Correspondence: Any electronic transfer or transmission of data between two or more parties. This can include, but is not limited to email, zipped files or other attachments, ftp transfers, telnet sessions, etc.

Encrypted Hard drives: Hard disk drives contained within or attached to a computer system that are encrypted and do not allow any readable access to the data contained on it without the application of a password or decryption device, typically upon boot-up. USB and similar memory storage devices appear as a disk drive to computers and should be encrypted as well.

Encrypted Networks: Computer networks (virtual or real) utilizing encryption to provide a path for data transmission without the ability to eavesdrop on the data being transmitted.

FAFSA: See Free Application for Federal Student Aid.

Federal Pell Grant: A federal grant program for needy postsecondary students who have not yet received a baccalaureate or first professional degree; administered by the U.S. Department of Education.

Federal Perkins Loan: A long term, low interest loan program for both undergraduate and graduate students at a current interest rate of 5%. The Perkins loan is one of the "campus-based" programs that can be used to qualify for Cal Grants on an institutional basis.

Federal Supplemental Educational Opportunity Grant (FSEOG): One of the campus-based programs; grants to undergraduate students of exceptional financial need who have not completed their first baccalaureate degree. Priority for FSEOG awards must be given to Federal Pell Grant recipients with the lowest EFCs. FSEOG is one of the "campus-based" programs that can be used to qualify for Cal Grants on an institutional basis.

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Federal Verification: A process by which a financial aid office substantiates the data that a financial aid applicant has reported on a financial aid application. Additional information from the student, a spouse, and the parents is used to confirm previously submitted data.

Federal Work-Study Program (FWS): One of the campus-based programs; a part-time employment program which provides jobs for undergraduate and graduate students who are in need of such earnings to meet a portion of their educational expenses. Federal Work-Study is one of the “campus-based” programs that can be used to qualify for Cal Grants on an institutional basis.

Financial Need: The difference between the Institution’s cost of attendance and the family’s ability to pay (i.e., Expected Family Contribution). Ability to pay is represented by the expected family contribution for federal need-based aid and for many state and institutional programs.

Final Reconciliation: The reconciliation of all award year Cal Grant funds received and disbursed by the Institution no later than December 31 following the award year (e.g., December 31, 2007, for the 2006-2007 award year).

Free Application for Federal Student Aid (FAFSA): The federal financial aid application completed by the student and the student’s parents (if applicable) that collects household and financial information. The FAFSA is the foundation document for all federal need analysis computations and database matches performed for a student.

FSEOG: See Federal Supplemental Educational Opportunity Grant.

GPA: Grade Point Average. For Cal Grant purposes the GPA must be calculated in accordance with state regulations

Grade Point Average (GPA): An average of a student’s grades, converted to a 4.00 scale (4.00 is an A, 3.00 is a B, and 2.00 is a C). Submission of a verified GPA is required for Cal Grant A and Cal Grant B consideration.

Grant Roster: List of eligible Cal Grant recipients at a particular school.

Independent Post-secondary Institution: Private college that is not run by a government organization.

Information Security: Protection of information systems against unauthorized access to or modification of information, whether in storage, processing or transit, and against the denial of service to authorized users or the provision of service to unauthorized users, including those measures necessary to detect, document, and counter such threats.

Institutional Participation Agreement (Agreement or IPA): This is the contractual agreement between the Student Aid Commission and the schools that participate in the Cal Grant program. Schools must have a signed IPA on file with the Commission to participate in the Cal Grant program. The IPA is updated about every three years.

Institutional Student Information Record (ISIR): Institutional Student Information Record. The electronic record produced when the FAFSA is processed. An ISIR is sent to each college listed on the FAFSA and the state agency in the student’s residence state. The ISIR contains all of the SAR data, plus the student’s National Student Loan Data System (NSLDS) records.

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Non-public Personal Information (NPI): Such information includes

- A. Personally identifiable financial information -
 - (i) provided by a consumer to a financial institution;
 - (ii) resulting from any transaction with the consumer or any service performed for the consumer; or
 - (iii) otherwise obtained by the financial institution.
- B. Such term does not include publicly available information.

OPE ID: Office of Postsecondary Education Identification provided by the U.S. Department of Education. A six (6) digit number followed by a two (2) digit suffix.

Overaward: The condition of disbursing financial aid in excess of the amount for which the student is eligible.

Payment: Disbursing Cal Grant funds to a student directly, or depositing Cal Grants funds directly into the student's school account.

Pell Grant: Federal financial aid program. The amount of the Pell Grant awarded to a renewal student must be subtracted from a renewal Cal Grant student's financial need.

Personally Identifying Information (PII): Any piece of information which can potentially be used to uniquely identify, contact, or locate a single person.

Proprietary Post-secondary Institution: See Independent Post-secondary Institution

Public Post-secondary Institution: The public institutions of higher education in California include the UC system, CSU system and California Community College system.

Reconciliation: Verification that Cal Grant funds are being disbursed to each student in the correct amounts and that all payments have been properly reported to the California Student Aid Commission. See "Term Reconciliation" and "Final Reconciliation."

Residence: The student has been physically present in California for more than one year prior to the residence determination date and came here with the intent to make California his or her home as opposed to coming to this state for the sole purpose of attending a California postsecondary institution [CEC 68017, 5CCR s 54022(c)]. Every person who is married or 18 years of age, or older, and under no disability to do so, may establish residence [CEC 68061]. In determining residence, the following rules apply:

- (a) There can only be one residence.
- (b) A residence is the place where one remains when not called elsewhere for labor or other special or temporary purpose, and to which he or she returns in seasons of repose.
- (c) A residence cannot be lost until another is gained.
- (d) The residence can be changed only by the union of act and intent.
- (e) A man or woman may establish his or her residence. A woman's residence shall not be derivative from that of her husband.
- (f) The residence of the parent with whom an unmarried minor child maintains his or her place of abode is the residence of the unmarried minor child. When the minor lives with neither parent his or her residence is that of the parent with whom he or she maintained his or her last place of abode, provided the minor may establish his or her residence when both parents are deceased and a legal guardian has not been appointed.

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(g) The residence of an unmarried minor who has a parent living cannot be changed by his or her own act, by the appointment of a legal guardian, or by relinquishment of a parent's right of control.

(h) An alien, including an unmarried minor alien, may establish his or her residence, unless precluded by the Immigration and Nationality Act (8 U.S.C. 1101, et seq.) from establishing domicile in the United States.

(i) The residence of an unmarried minor alien shall be derived from his or her parents pursuant to the provisions of subdivisions (f) and (g) [CEC 68062].

SEOG: Supplemental Educational Opportunity Grant (FSEOG)

Security, Integrity or Confidentiality Incidents: Any event that reflects an unauthorized access, loss, disclosure, destruction, modification or misuse to a computer system, network or data. Each incident must be reported immediately to the Commission, with a followup written report of the incident signed by the AO and the Institution's Chief Executive Officer submitted within 10 business days to the Commission's Information Security Officer.

Selection: The Commission's review of applicant eligibility and awarding of Cal Grants.

State Controller's Office (SCO): State agency that authorized and issues payment and advances of Cal Grant funds to participating schools.

Storage Media: Any device capable of holding information. This can include paper records, CDROM/DVD type devices, USB/memory-type devices or disk drives.

System Administrator (SA): Individual tasked to perform System Administrator-related tasks on the GDS WebGrants system on behalf of the Institution (ie, account create/delete). There are a maximum of two (2) SA's assigned per Institution, however, individual campus locations may have their own respective SA's, provided they perform such tasks as specified above for the individuals attending the Institution at that campus location.

TCP: Teaching Credential Program. As used in relation to the Cal Grant program a post-baccalaureate program of study that leads to a California teaching credential. Cal Grant benefits for students in a teaching credential program are referred to as TCP benefits.

Term: Refers to a school's academic term or Cal Grant payment period in the case of a non-term based institution.

Term Reconciliation: The reconciliation of all term Cal Grant funds received and disbursed by the Institution no later than sixty (60) days after the end of each term.

Title IV Programs: Those federal student aid programs authorized under Title IV of the Higher Education Act of 1965, as amended. Includes: the Federal Pell Grant, Federal Supplemental Educational Opportunity Grant, Federal Work Study, Federal Perkins Loan, Federal Stafford Loan, Federal PLUS Loan, Direct Loan, Direct PLUS Loan, the Leveraging Educational Assistance Partnership (LEAP), and the Special Leveraging Educational Assistance Partnership (SLEAP).

USED: United States Department of Education (Also, DOE, USDE, ED)

Unencrypted: Data that has not been encrypted to prevent potential unauthorized use or disclosure.

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WebGrants: The Student Aid Commission's Internet based access to the Cal Grant Delivery System database. Schools can review their Cal Grant rosters and report payments and student demographic changes to the Commission.

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Appendix B

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Program and fiscal records include, but are not limited to:

1. Student eligibility:
 - A. Documentation of California residency
 - B. Financial aid applications and forms
 - C. Need analysis and packaging information for each recipient to support renewal unmet need reported to Commission and to support final award package
 - D. Award letters and Institutional Student Information Record (ISIR)
 - E. Full academic transcripts and Add/Drop Screens (SAP and enrollment verification)
 - F. Enrollment agreements (if applicable)
 - G. Declaration of academic major/program
 - H. Cost of Attendance (Student Expense Budgets)
 - I. Documentation of Professional Judgment (if applicable)
2. Institution Eligibility
 - A. The current authority to operate from the California Bureau for Private Postsecondary and Vocational Education, if applicable
 - B. Written policies and procedures
 - C. All applicable school catalogs and term academic calendars
 - D. The most recent Independent Auditors Report (Financial Statements and OMB Circular A-133 Compliance) and the Institution's audit response
 - E. The latest Fiscal Operation Report and Application to Participate (FISAP), Part VI, Section A (Program Summary for Award Year)
3. Fiscal Administration
 - A. Detailed Cal Grant fund ledger(s) that show the deposit of Commission advances and disbursement of grant awards for the award year. Ledgers must contain a beginning and ending balance.
 - B. Bank statements identifying the deposit of Cal Grant advances for the award year. If Cal Grant deposits combined with other deposits, keep deposit slips detailing each item deposited.
 - C. Chart of accounts and financial aid account related codes
 - D. Individual student account ledgers
 - E. Proof of receipt of Access and Book/Supply funds by student, such as:
 - Front and back copies of negotiated checks
 - School bank statement used for tracking each students' payment(s), or
 - Written authorization from the student to credit payment to other school charges
 - F. Accounting procedures necessary to explain the application or distribution of Cal Grant funds
 - G. Refund payments made to the Commission
4. WebGrants Information Security and Confidentiality Agreement and user forms
5. Your current organizational chart
6. Any other records that the school feels are pertinent to explaining the Institution's administration of the grant program