



OPERATIONS MEMO

Update from the California Student Aid Commission

STATE OF
CALIFORNIA



April 17, 2017

GOM 2017-10

TO: Financial Aid Administrators

FROM: Catalina G. Mistler 
Deputy Director, Program Administration & Services Division

SUBJECT: **Cal Grant Award Status Extract Process Update**

This Operations Memo from the California Student Aid Commission (Commission) provides an update to the Cal Grant Award Status Extract (ASE) process. The ASE process is used by institutions to obtain a student's Cal Grant award status by uploading a list of students.

- Commission staff have resolved the system issues users were experiencing with the ASE process.
- Campuses may re-upload any past files to WebGrants for processing.
- The ASE process will continue to run on a weekly basis.

Need to contact us?

- Institutional Support phone number: (888) 294-0153
- E-mail: schoolsupport@csac.ca.gov

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